# **Privacy Policy**

Effective August 1, 2024

The mission of Sunshine Place, Inc. ("Sunshine Place") is to provide comprehensive services that support essential needs through community engagement and partnerships. Our vision is a community where everyone has the support, resources, and opportunities they need to thrive.

Sunshine Place is committed to protecting the privacy of our users. This Privacy Policy outlines the types of personal information we collect, how we use it, and the measures we take to safeguard your information.

### **Information We Collect**

We respect your privacy as our online guest, and we will not collect any identifying or personal information about you while you are here except as set forth in this Privacy Policy.

Information You Provide Directly: Sunshine Place collects information in several ways from different parts of this site. Sunshine Place may collect personal information from you when you sign up for a program, initiative, event or to volunteer. Sunshine Place also may ask you for personal information at other times, such as when you ask a question, submit a comment, or report a problem with this site. If you contact Sunshine Place, we may keep a record of that session or correspondence, including a record of your e-mail address. Sunshine Place may also occasionally ask users to complete surveys for research purposes. There also may be services on this site that require you to fill out an online form or send Sunshine Place an e-mail message in order to utilize these services. Sunshine Place collects any information that you provide in such circumstances, including any personal information.

**Processing any online donations, you make to Sunshine Place:** When you make an online donation, we ask you for your name, address, telephone number, email address, and credit card information. When you donate to honor someone else, we do not use the information you give us about that person for any other purpose.

### **How We Use Your Information**

Sunshine Place uses the information it collects through this site to improve its content, and to customize this site's services, content, and layout. Sunshine Place does not provide the information it collects through this site to third parties. Sunshine Place may use the information it collects through this site to inform you of current and new services. If you do not want us to send you this type of information, please let us know by contacting us at info@sunshineplace.org.

## **Information Sharing:**

Sunshine Place understands the importance of privacy and confidentiality to users of this site. We do not share, sell or disclose any personal information with businesses or third parties. Sunshine Place never shares donor names and email/mailing addresses with other nonprofit organizations in exchange for limited access to the names, email, and addresses of their constituents. Sunshine Place never sends out mailings on behalf of other organizations. Sunshine Place may disclose information it collects through this site when required to do so by a court, regulatory agency, subpoena, law, regulation, or other body of competent jurisdiction and authority, and for administrative and other purposes that Sunshine Place deems necessary to maintain, service, and improve its products and services and to protect its rights and property.

# **SMS Privacy Policy**

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

## **Data Security**

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

## **Your Choices**

You have the right to access, update, or delete your personal information by contacting us. You may opt out of receiving emails by following the instructions in the email or contacting us directly.

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

#### **Contact Us**

If you have any questions about this Privacy Policy or our practices, please contact us at 608-825-3875 or email us at info@sunshineplace.org.